

## **IESO SENIOR MANAGEMENT UPDATE**

**To:** Stakeholder Advisory Committee

**Date:** December 5, 2007

**Subject:** Update on Consumer Forum

**Information Item**

The IESO Consumer Forum will provide an opportunity for electricity users and their associations to provide input on key electricity market initiatives and discuss matters of concern with the IESO.

Since the August meeting of the SAC, the IESO has been working to flesh out the Consumer Forum by:

- Consulting counterparts at Independent System Operators (ISOs) and Regional Transmission Operators (RTOs) in the U.S. as well as gas and electric utilities in Canada to identify best practices and build on successful models;
- Drafting and posting a scope document;
- Through the IESO Customer Education Program, capitalizing on existing partnerships with trade and manufacturing associations to identify consumer information needs with respect to electricity consumption;
- Continuing to meet with consumers at industry events and speeches to the general public.

The Consumer Forum is being managed as a key component of the IESO's Consumer Outreach Program, a broad-based and proactive IESO initiative designed to engage the various sectors of electricity consumers. The first general meeting of the Consumer Forum will take place in the first half of 2008. The scope document is posted on the IESO website at:

[https://www.ieso.ca/imoweb/consult/stakeholder\\_ac\\_meetings.asp](https://www.ieso.ca/imoweb/consult/stakeholder_ac_meetings.asp). under the December 5th, 2007 meeting