

Meter Trouble Report Working Group

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- **4 meetings held**
- **Agendas, minutes and supporting documents posted on IESO website**
- **MTR analysis to focus on high volume MTRs (Power Outages and communication errors)**

- **The IESO proposal for Power outages was accepted by the MTR Working Group**
- **Process has been in place since August 3, 2005 for a trial period of 4 months**
- **Initial reduction of 50% of issued MTRs**

- **IESO confirmed that config files and the number of retries of meters was similar to OPG**
- **IESO confirmed the delay on phone processors was appropriate and corrected delays as necessary after installation of new MV90 hardware**
- **Revised Hydroone communication proposal in place since October 24, 2005 resulted in quicker response time by MSPs**

- **IESO has conducted testing of direct lines for data retrieval**
- **Communication connection diagrams may be required for stations with repeat communication errors**
- **Further discussion and analysis is required for communication problems**

- **Due to the investigation conducted on communication errors the problem with the Sentinel meters time set was resolved. This reduced the number of false MTRs being issued**
- **Other meters (the PSI recorders, ION and Q1000) were also investigated for false time set failures and require a correction.**
- **Some meters had incorrect passwords for time setting and have been corrected.**

- **Formally accept the IESO Power outage proposal with some corrections to the documentation of the cases.**
- **Accept Hydroone proposal for communication MTRs as revised by the IESO**
- **Propose the continuation of the MTR working group to further investigate communication issues**
- **Repeat offenders list be distributed to the MSPs for review**